

## THE BUSINESS CHALLENGE

The Deutsche Rentenversicherung Bund (DRV-Bund, formerly BfA) has started implementing electronic files some time ago, for repository and viewing. The most important requisite was the need to accelerate editing time of insurance processes. Another key criterion was cost-savings by means of using using paperless files. For integration into the existing rvGlobal® system it was not possible to introduce eReview in its original form as pure Java Applet, but had to be capsulated as JAVA Bean in an ActiveX interface. This construction allows the direct usage of eReview as AcitveX component in rvGlobal® and leaves open the way to a local Java application (as Java Bean) as well as to a real server-based thin-application. Moreover there were legal compliances that the solution needed to conform to.

## THE SOLUTION

The viewing and redlining solution is used in-house by over 20.000 users of DRV-Bund. The allocated eReview API and architecture allows an easy integration according to the demands by rvGlobal® system and guarantees an openness for future stage of expansions. The eReview Viewer-component supports the rvGlobal® system by viewing different file formats in an uniform view and accelerated the editing of documents. Use of electronic signatures on documents and consequent identification of signed documents resulted in faster turn around.

## BOTTOMLINE ROI

- DRV-Bund can execute claims at a much faster rate
- The ECM environment is more platform agnostic and more enterprise ready
- One application to view, annotate, print and manage a multitude of document formats for claims processing



### **Company Profile:**

The DRV-Bund (Deutsche Rentenversicherung Bund )- "Federal Pension Fund agency for White Collar Employees") manages the state owned pension fund, unemployment insurance for salaried employees in Germany

### **Industry**

Government

### **Website**

[www.deutsche-rentenversicherung-bund.de](http://www.deutsche-rentenversicherung-bund.de)

### **Primary Business Requirement:**

*Optimizing the rate of claims processing*

### **BPOMS' Solution:**

eReview

